

Patient information

Emergency Eye Clinic (EEC)

The following document regards
the Walk-in Eye Emergency Clinic
(EEC) COVID-19 restrictions &
social-distancing



Due to space-restrictions inside (we have a maximum seating area for 12 patients), we are unable to accept people in to be seen until we have had a chance to check that it is an emergency problem, and we are doing this by phone.

You can do this now using your mobile phone or there is a free phone via Door 2 of this Outpatient Department.

The number is 0114 2712726



If you need to be seen today an appointment slot will be organised if the decision is made that you need to be seen.

Not all patients will necessarily be seen today but all will be given help and advice. If not seen, you will either be given a planned phone consultation or a face-to-face visit on a different day or advice about the appropriate place to be seen.

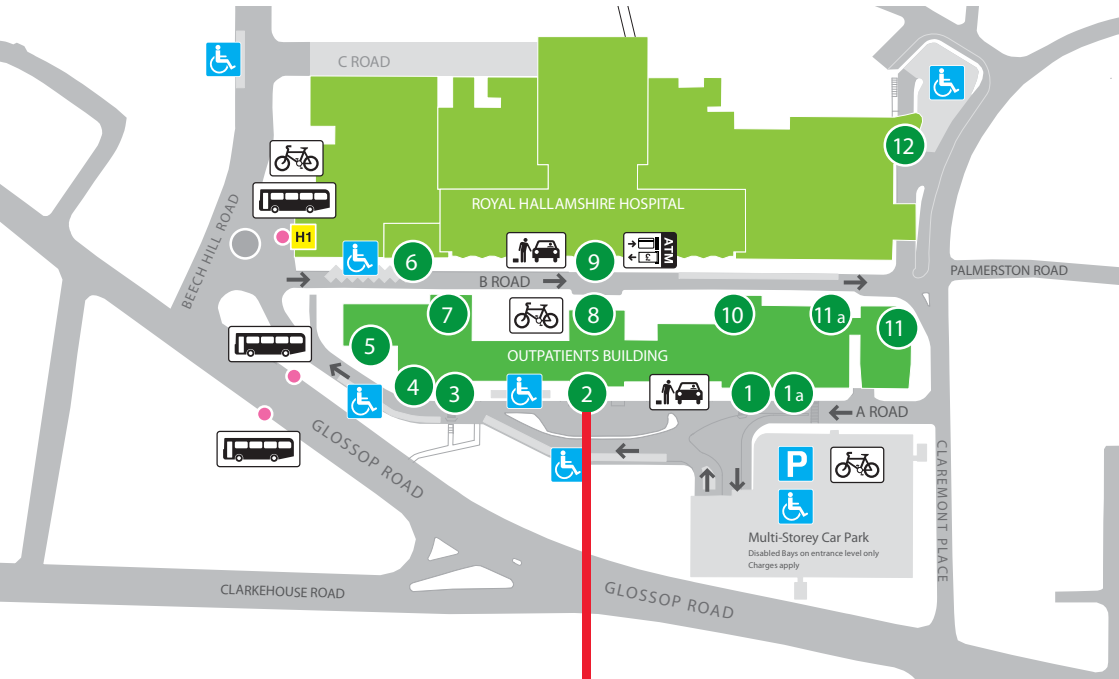
Examples of Emergency Problems to be seen today:

Trauma, burns, sudden complete loss of vision or deterioration in vision, severe pain not settling on painkillers, sudden onset of double-vision, sudden onset of drooping or swelling of the eyelid, foreign bodies, acute problems following recent surgery, new floaters or flashes of light.

Examples of Conditions for which advice might be given, or referral for a visit at a later date:

Conditions which started weeks or months ago, Gritty irritated eyes, watering eyes, red eyes, allergic reactions, long-standing floaters, gradual reduction of vision.

We apologize for the inconvenience but we are putting these actions in place that will allow social distancing for both patient and NHS workers safety.



Only entrance door number 2 is to be used for patients wishing to attend the Emergency Eye Centre

